

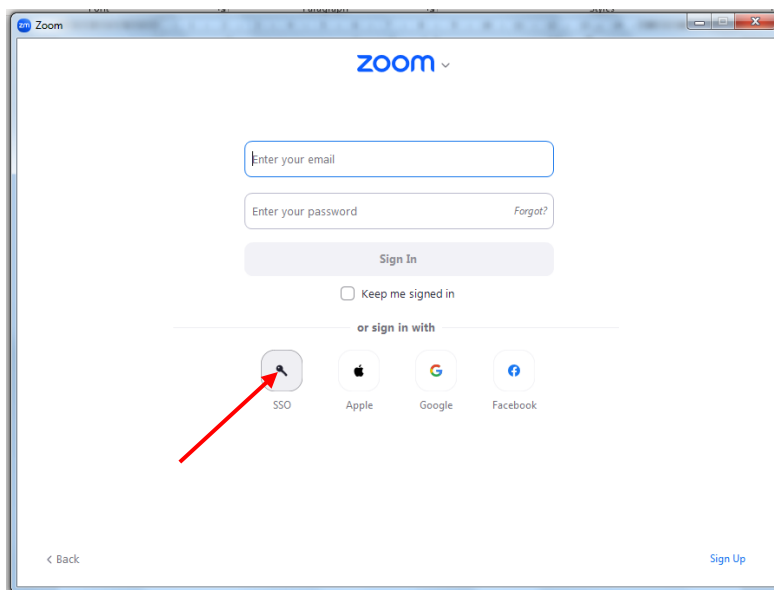
Using Zoom

1. In order to have an easy and trouble-free participation please ensure that you have:
 - a. a computer with a stable internet connection
 - b. a headset or speaker/microphone (integrated as in a laptop or external for desktop computers)
 - c. a web camera (integrated or external)
2. If you've never used Zoom before please [click here](#), download and install Zoom Desktop Client.
3. You can test your internet connection, microphone, speakers and camera by joining a test meeting [available here](#).
4. The videoconference link will be sent before the exam.
5. In order to join an examination meeting you will need to login with your institutional account (except DOATAP users which can join with a Zoom free account).

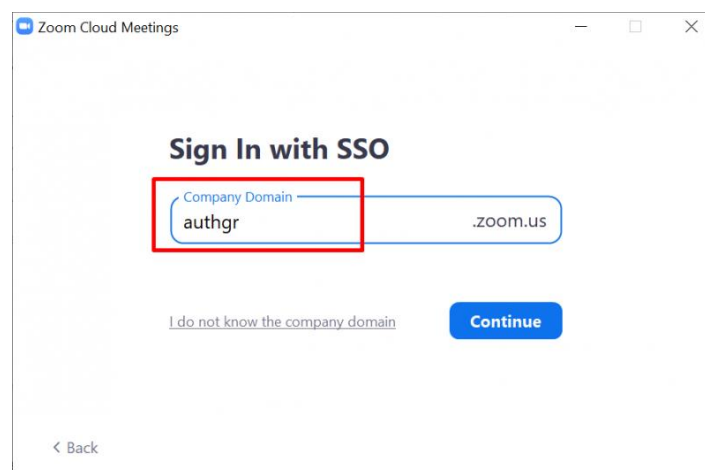
Joining a Zoom session with Institutional Account

Open Zoom.

In case you are already logged in with another account (not institutional) you will need to log out first (from the upper right button with your initials).



Click on SSO. As the company name we use **authgr**.



We are then redirected to use our institutional account.

The screenshot shows the login.auth Single Sign-On page. At the top left is the login.auth logo and at the top right is the language code 'en'. The main heading is 'Είσοδος Single Sign-On'. Below it, the text reads: 'Πρόσβαση με ένα βήμα σε όλες τις υπηρεσίες που χρησιμοποιούν ιδρυματικούς λογαριασμούς ΑΠΘ'. There are three main elements: a button labeled 'Διαχειριστική Πρόσβαση', a form with 'username' and 'password' fields, and a green button labeled 'Είσοδος'. At the bottom, there are two lines of text: 'ΠΡΟΣΟΧΗ: Μετά από επιτυχή είσοδο, ο πλοηγός σας θα επιτρέπει αυτόματη πρόσβαση σε όλους τους συνεργαζόμενους ιστοχώρους.' and 'Ρυθμίστε [εδώ](#) την κατάσταση ιστορικού για την είσοδο στις συνεργαζόμενες υπηρεσίες'.

In the following popup window we click on “Open link” button.

The screenshot shows a popup window titled 'Εκκίνηση εφαρμογής'. The text inside says: 'Αυτός ο σύνδεσμος πρέπει να ανοιχθεί με μια εφαρμογή. Αποστολή σε:'. Below this is a list of applications, with 'Zoom Meetings' highlighted in blue. There is a button 'Επιλογή...' next to it. Below the list, there is a checkbox labeled 'Απομνημόνευση επιλογής για συνδέσμους zoommtg.' and two buttons: 'Άνοιγμα συνδέσμου' (highlighted with a red box) and 'Ακύρωση'.

And we join the meeting.

For troubleshooting you can check the following page (in Greek)
https://it.auth.gr/service/zoom/?tab=service_troubleshooting